Bauhaus Dessau

General Terms and Conditions for
Group Bookings

The Bauhaus in Dessau is one of the world's most important monuments of modern architecture and was inscribed on the UNESCO World Heritage List in 1996. In order to enable future generations to experience this special architecture, the protection and preservation of the Bauhaus buildings is particularly important. Special care must therefore be taken when using the historic buildings and special structural features that do not meet the latest standards must be expected.

These General Terms and Conditions in conjunction with the house rules (see annexe) apply to all booked guided tours of the premises of the Bauhaus Dessau Foundation that are agreed between the Bauhaus Dessau Foundation and third parties (customer).

The following terms and conditions apply to all deliveries and services of the Bauhaus Dessau Foundation that are ordered via the visitors' service.

The General Terms and Conditions govern the contractual relationship between the customer and the Bauhaus Dessau Foundation. The customer recognises the terms and conditions when placing an order.

1 Conclusion of contract

(1) The customer receives an offer for the tour on the desired date, for the desired service or for the purchase of tickets for the selected guided tours or an alternative offer in accordance with their enquiry.

(2) For the booking of a guided tour, a tour fee and the admission fee per person are shown in the offer. In conjunction with a guided tour, we generally grant the reduced admission price. Special openings are excluded from this. For these, the full admission price applies.

(3) Offers of the Bauhaus Dessau Foundation for visits and guided tours as well as for the purchase of admission tickets are valid for 5 days. After expiry of this period, the Bauhaus Dessau Foundation is no longer bound by the offers it has made. If the offer is not taken up, we kindly ask for a cancellation in short text form.

(4) The contract for a visit, guided tour or the purchase of admission tickets is concluded when the customer declares acceptance of the offer in text form within the period specified under 1.3 and thus accepts the General Terms and Conditions of the Bauhaus Dessau Foundation.

(5) When booking admission tickets, the number of persons stated in the enquiry will be stored in the group tour program.

2 Group size / splitting groups

(1) For the houses and offers of the Bauhaus Dessau Foundation, a maximum number of persons has been set for factual reasons.

(2) There is no minimum number of participants. The maximum number of persons per group is 25. If this number is exceeded, the group will be split up into subgroups. A maximum of two groups can be booked at the same time.

(3) Only 12 people are allowed in each Masters` house at any one time. For groups of more than 12 people, guided tours can take place outside. After the tour, visitors can view the Masters` Houses independently, one after the other, taking into account the maximum number of people allowed.

3 Prices and fees

(1) The sales price is based exclusively on the gross price valid on the day the contract is concluded. The sales of the Bauhaus Dessau Foundation are exempt from VAT in accordance with § 4 No. 20a UStG (German Value Added Tax Act).

(2) A processing fee of 5.00 euros will be charged for changes to bookings that result in additional administrative work, e.g. because they affect the number of subgroups. This fee will also be charged in the event of any subsequent cancellation.

4 Guarantee of reduced prices

(1) For group bookings made by travel companies, we grant one free admission per group booking for the tour guide or bus driver.

(2) In the case of bookings for school formats or guided tours for pupils, we grant a maximum of two free admissions per group booking for the supervisors or teachers. Additional accompanying persons pay the reduced admission price.

5 Binding nature of the booking and late arrival

(1) The booking is binding with regard to the date and agreed services.

(2) If guests are late for the agreed date, the Bauhaus Dessau Foundation must be informed immediately by telephone using the telephone number on the booking confirmation.

(3) The visit can only be guaranteed at the agreed time. In the event of late arrival, the customer’s entitlement to the booked services shall lapse. Access to the houses can then only be guaranteed within the scope of available ticket quotas and only for independent visits.

(4) If the guided tour is cancelled at short notice (e.g. due to illness of the guide or their train was cancelled), a visit can take place without a guided tour or an alternative date can be arranged. If an advance payment has been made, this will be refunded to the customer.

6 Cancellation conditions and withdrawal

(1) The Bauhaus Dessau Foundation is entitled to withdraw from the contract if force majeure, structural characteristics of the historic buildings or circumstances for which the Bauhaus Dessau Foundation is not responsible make it impossible to fulfil the contract. The Bauhaus Dessau Bauhaus Foundation must inform the customer immediately in text form (by e-mail, post or fax) of the exercise of the right of cancellation.

(2) The customer may cancel the contract in whole or in part. Partial with-drawal shall be understood as the withdrawal from individual programme items or the reduction of the number of booked visitors. The declaration must be sent in text form to the visitors' service of the Bauhaus Dessau Foundation, Gropiusallee 38, 06846 Dessau-Roßlau, Germany, by fax to +49 (0) 340 6508 226 or by e-mail to besuch@bauhaus-dessau.de. The date of cancellation shall be determined by the date on which the declaration is received by the Bauhaus Dessau Foundation.

(3) Cancellation free of charge is possible up to 14 days before the agreed visit date.

(4) In the event of a later (partial) cancellation of the contract (from 13 days before the agreed visit date) or no-show, the agreed tour fees will be charged at 100%.

(5) The exchange of individual booked programme items or tours is possible subject to capacity. The processing fee according to 3.2 shall apply. The customer will be charged the price of the newly booked service.

7 Service / booking of admission tickets for group visits without a guided tour

(1) It is possible to book admission tickets for group visits without a guided tour via the visitors' service. Visitors pay the normal admission prices without group discount.

(2) Cash payment, card payment by Visa, VP, Master, Maestro, JCB, UPI, Diners and Girocard as well as Bauhaus Dessau Foundation vouchers (from the online ticket shop) are available as payment options at the Bauhaus Dessau Foundation ticket offices. Payment with an American Express credit card is excluded.

(3) Advance billing or subsequent invoicing is excluded. You are welcome to use our online ticket shop for the direct purchase of admission tickets.

8 Payment / invoicing / reminder fees

(1) Cash payment, card payment by Visa, VP, Master, Maestro, JCB, UPI, Diners and Girocard as well as Bauhaus Dessau Foundation vouchers (from the online ticket shop) are available as payment options at the Bauhaus Dessau Foundation ticket offices. In the online ticket shop, payment can be made via Visa, Mastercard, PayPal or Giropay. Payment with an American Express credit card is excluded both on site and online.

(2) Invoicing with an advance bank transfer is only possible on request and confirmation by the visitor service and for a processing fee of 3 euros. The contract is not binding until payment has been received. Invoices must be paid within the payment period stated on them.

(3) Subsequent invoicing after the service has been provided is only possible on request and confirmation by the visitors' service and against a processing fee of 3 euros for customers based in Germany. Invoices must be paid within the payment period stated on them. Subsequent invoicing is excluded for customers based outside Germany.

(4) After default of payment, the Bauhaus Dessau Foundation shall charge a reminder fee of 3.00 euros for each reminder.

9 Authorisation for guided tours in the buildings of the Bauhaus Dessau Foundation

Guided tours and explanatory guidance in the buildings of the Bauhaus Dessau Foundation are generally prohibited to unauthorised persons. Only persons authorised by the Bauhaus Dessau Foundation (academic staff and freelancers with a fee-based contract) are entitled to give guided tours of the buildings.

10 Opening hours in high and low season

The following opening hours apply in the high season
from March to October:

Bauhaus Museum	Tuesday – Sunday	10 am – 6 pm
Bauhaus Building	Monday – Sunday	10 am – 5 pm
Masters' Houses	Monday – Sunday	10 am – 5 pm
Konsum Building	Monday – Sunday	10 am – 5 pm

The following opening hours apply in the low season
from November to February:

Bauhaus Museum	Tuesday – Sunday	10 am – 5 pm
Bauhaus Building	Tuesday – Sunday	10 am – 5 pm
Masters' Houses	Tuesday – Sunday	10 am – 5 pm
Konsum Building	closed	

11 Visits at special opening hours

(1) There is no entitlement to visits outside the regular opening hours. They require a separate agreement and are only possible as part of a registered guided tour.

(2) In this case, no discounts are granted on admission prices and services. The general admission prices apply.

(3) For guided tours outside the regular opening hours, an increased tour fee will be charged per tour, as well as personnel costs per hour for each additional member of staff required. The prices can be found in the corresponding offer.

12 Luggage storage for groups and school classes

Please note the following before the start of the guided tours:

(1) for reasons of conservation and safety, it is not possible to enter the exhibition rooms with bulky or wet items, for example umbrellas, rainwear, jackets, coats, backpacks and carrier bags. In case of doubt, the service staff will decide.

(2) lockable cloakroom lockers / group lockers / luggage chests are available in the basement of the Bauhaus Building and in the Bauhaus Museum for storing bulky or wet items.

(3) there are no storage facilities in the Masters' Houses. Please use the appropriate facilities in the Bauhaus Building.

(4) the Bauhaus Dessau Foundation accepts no liability for items in the cloakrooms or lockers. The loss of a locker key must be reported to the supervisory staff immediately.

13 Photography and video recordings

Photography and video recordings during the guided tour are only permitted for private purposes. For all other purposes, permission must be obtained from the Bauhaus Dessau Foundation for photography and filming (https://bauhaus-dessau.de/en/press).

14 Access to the properties

Due to the fact that some of the Bauhaus Dessau Foundation's properties are listed buildings, it is unfortunately not possible to guarantee barrierfree access throughout. For information on the individual buildings, please contact the visitors' service at besuch@bauhaus-dessau.de or visit our web page https://bauhaus-dessau.de/en/visit/accessibility.

15 Dogs and other animals in the buildings

(1) Dogs and other animals of any kind are not permitted in the buildings of the Bauhaus Dessau Foundation. In the event of non-compliance, the Bauhaus Dessau Bauhaus Foundation reserves the right to demand compensation from the customer for the cleaning costs incurred. This also includes any loss of revenue from not being able to rent out a room as a result.

(2) Guide dogs for the blind or assistance dogs are only permitted with a corresponding certificate. Assistance dogs are allowed in all relevant areas / rooms.

16 Liability

(1) The Bauhaus Dessau Foundation is not liable for the loss of or damage to guests' personal belongings, in particular valuables, during guided tours and visits to the Foundation's own properties. The carrying and storage of personal belongings in lockers or the cloakroom is at the visitor's own risk. The Bauhaus Dessau Foundation is not the custodian of items brought in by visitors. Items left behind by visitors will only be forwarded at the request, risk and expense of the respective visitor. The Bauhaus Dessau Foundation will keep the items for three months, after which they will be handed over to the local lost property office if they have a recognisable value.

(2) If guests use parking spaces in a car park of the Bauhaus Dessau Foundation, this does not constitute a custody agreement. The Bauhaus Dessau Foundation is under no obligation to monitor the car park. The Bauhaus Dessau Foundation shall not be liable for loss of or damage to motor vehicles parked on the Foundation's property and their contents unless the Bauhaus Dessau Foundation, its legal representatives or its vicarious agents are responsible for intent or gross negligence. In this case, the damage must be claimed from the Bauhaus Dessau Foundation at the latest when leaving the Foundation's premises.

17 Monument protection and safety

(1) Please note that the handrails and balustrades as well as parapets and safety fences in the stairwells and on the balconies of the listed buildings, especially in the studio building, do not comply with the recognised rules of technology and do not comply with the current state of building regulations. Access and use can only be authorised at your own risk. There is a risk of falling, especially for children. Be aware that children can fall or crawl through the balustrades in the stairwell and on the balconies, for example.

Balcony doors must always be kept locked!

(2) There are escape plans on each floor. In case of fire, please follow the indicated routes or the instructions of the staff.

18 Final provisions

(1) The place of jurisdiction for all disputes arising between the parties from the contractual relationship is Dessau-Roßlau.

(2) Should individual provisions be invalid or void, this shall not affect the validity of the remaining provisions. In all other respects, the statutory provisions shall apply.

(3) The law of the Federal Republic of Germany shall apply exclusively to this contract. Amendments must be made in writing. This also applies to the waiver of the written form requirement.

Annexe
House rules of the Bauhaus Dessau Foundation